

**Media Training**

17-May-11

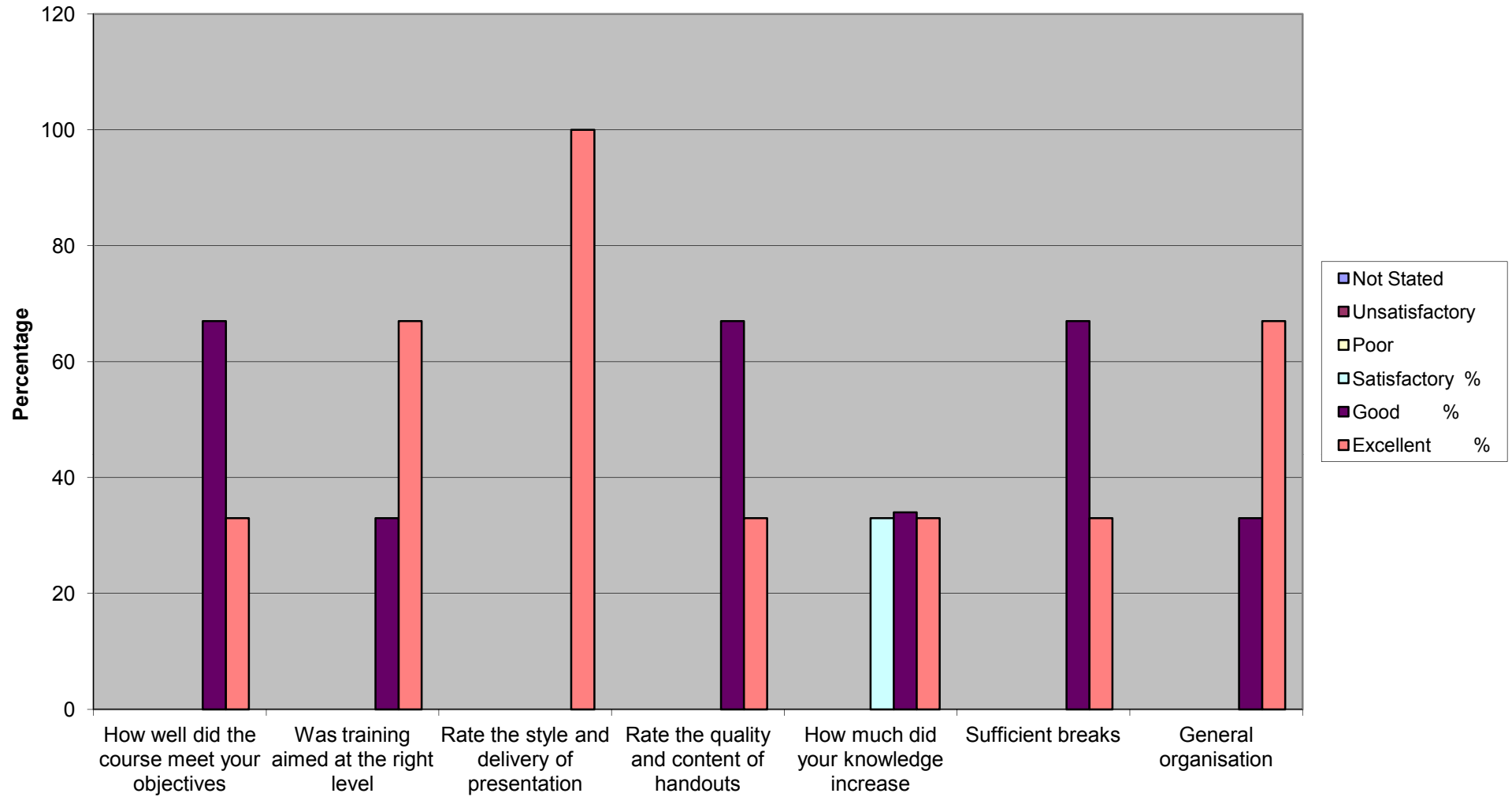
	Not Stated	Unsatisfactory	Poor	Satisfactory %	Good %	Excellent %
How well did the course meet your objectives					67	33
Was training aimed at the right level					33	67
Rate the style and delivery of presentation						100
Rate the quality and content of handouts					67	33
How much did your knowledge increase				33	34	33
Sufficient breaks					67	33
General organisation					33	67

	Effective Organisation	Learning City	Inclusive City	All
Which of the Council's Strategic Aims and Objectives did attendees this session supported.	67%	67%	33%	33%

**Comments**

Extremely useful, lots of things to be aware of that I had not previously considered.  
 The course was engaging and the presenter tailored it well to our individual needs and expectations.  
 Very Helpful, good to know it's best looked at strategically.  
 Useful, thought provoking, worth attending.  
 Interesting insight into what the Council is doing in preparation for an increasing aged population.  
 Lots of new Information, with help in how to access it.  
 I felt this was a really beneficial session for me. Mark provided some really useful tips and he is a very natural tutor.  
 The mock radio interviews in particular, which, as a complete novice, took me out of my comfort zone but were good experience.

## Media Training



**Corporate Health and Safety**

19-May-11

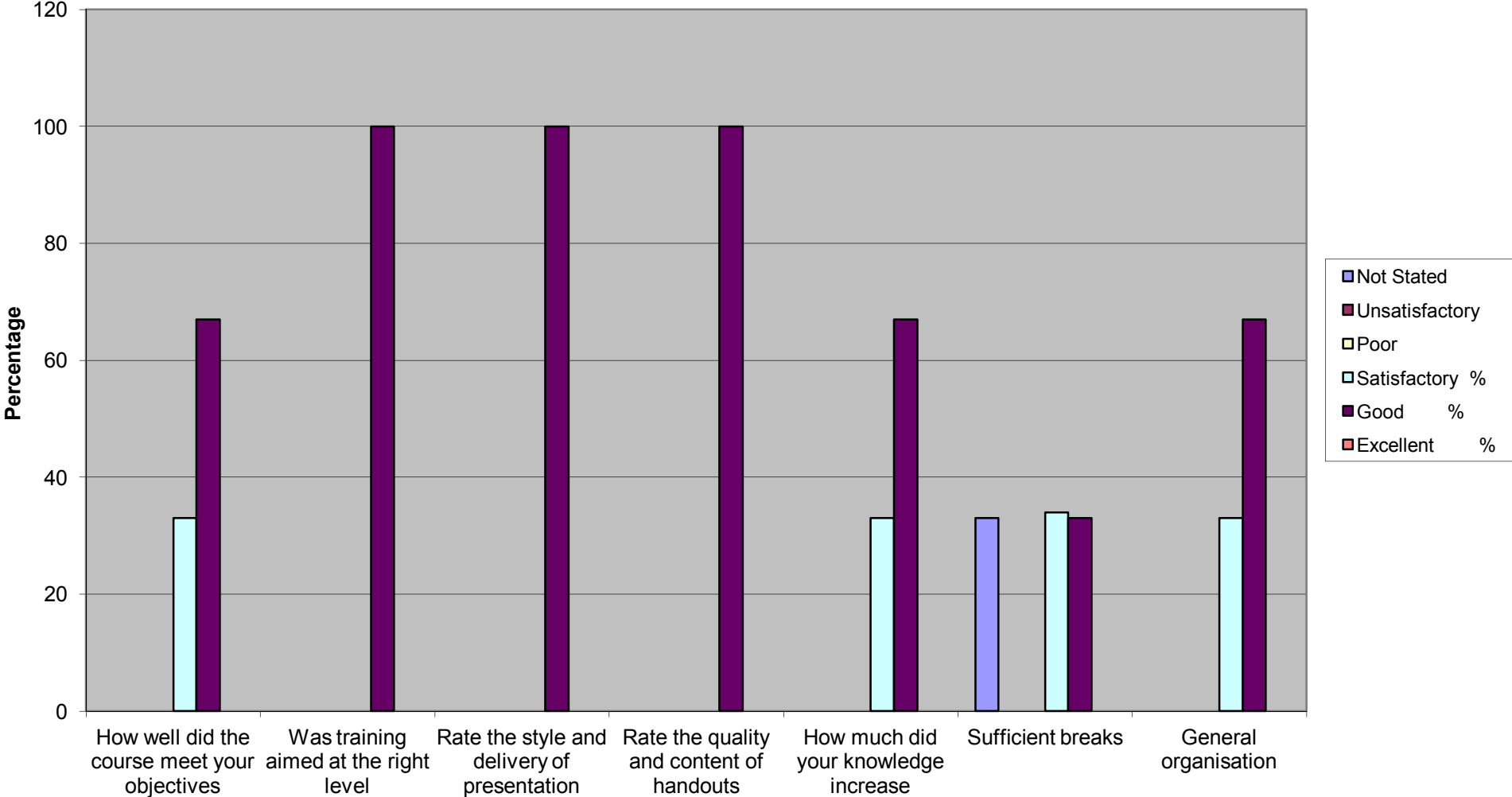
	<b>Not Stated</b>	<b>Unsatisfactory</b>	<b>Poor</b>	<b>Satisfactory %</b>	<b>Good %</b>	<b>Excellent %</b>
How well did the course meet your objectives				33	67	
Was training aimed at the right level					100	
Rate the style and delivery of presentation					100	
Rate the quality and content of handouts					100	
How much did your knowledge increase				33	67	
Sufficient breaks	33			34	33	
General organisation				33	67	

	<b>Effective Organisation</b>	<b>Learning City</b>	<b>Environmental Impact/ Sustainable City</b>	<b>Healthy City</b>	<b>Safer City</b>
Which of the Council's Strategic Aims and Objectives did attendees this session supported.	100%	33%	100%	67%	100%

**Comments**

Very broad range of information in very short amount of time. Could have done with more practical specific information as to what we as Councillors could do. Enthusiastic delivery by tutor. Interesting introduction into the councils safety management systems.

### Corporate Health and Safety



	Not Stated	Unsatisfactory	Poor	Satisfactory %	Good %	Excellent %
How well did the course meet your objectives				9	36	55
Was training aimed at the right level					45	55
Rate the style and delivery of presentation				9	55	36
Rate the quality and content of handouts		9	9	18	46	18
How much did your knowledge increase			9	18	45	28
Sufficient breaks					18	82
General organisation				9	28	63

	Effective Organisation	Safer City	Inclusive City	City of Culture	Healthy City	Environmental Impact	Thriving City
Which of the Council's Strategic Aims and Objections did attendees this session supported.	36%	100%	45%	54%	45%	72%	90%

**Comments**

Handouts and presentation very inaccessible

Handouts should be double sided

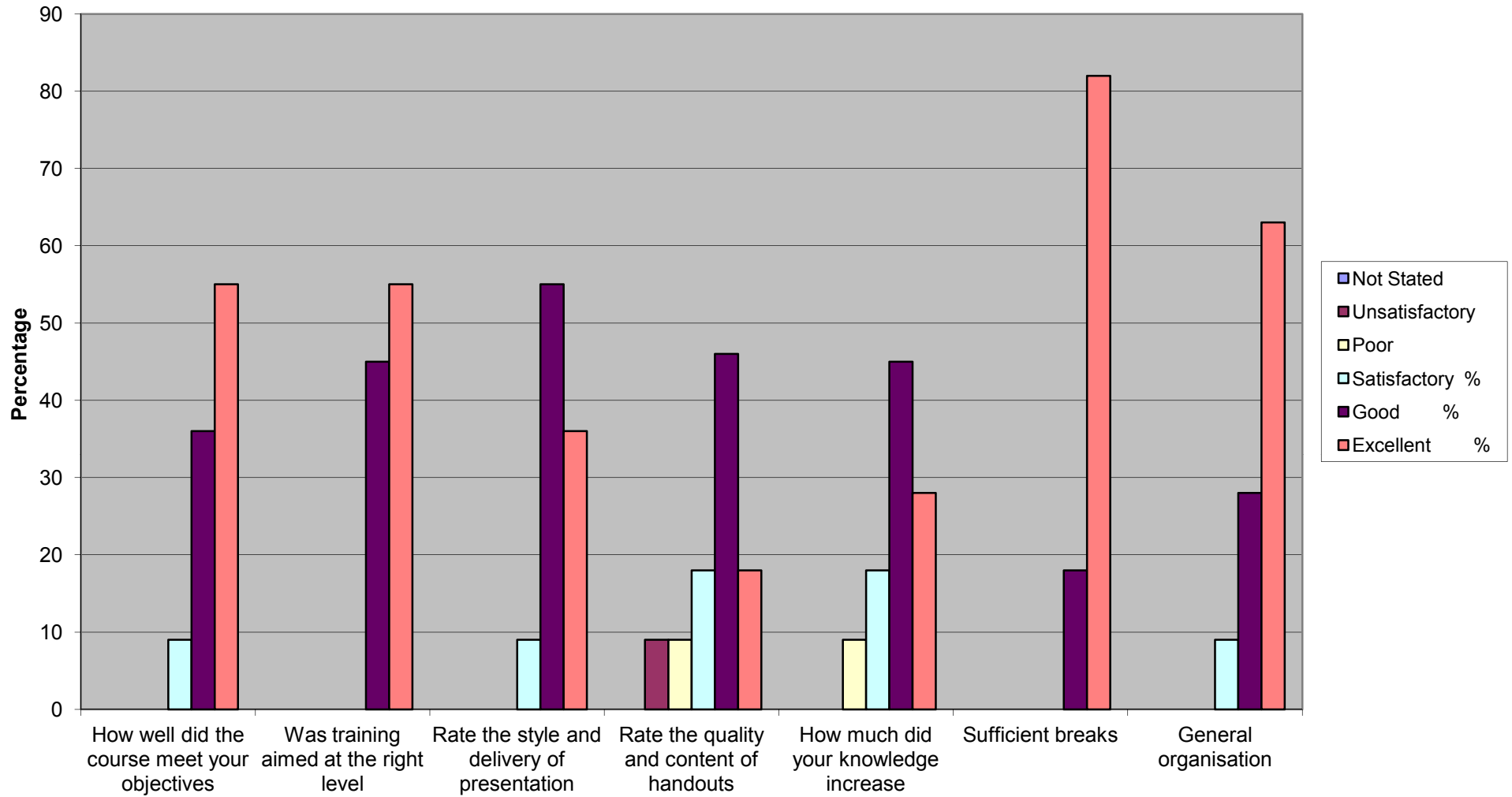
Excellent

Interesting and useful

Informative and well delivered

Relevant information delivered in easy to understand manner

## Licensing Act 2003



## Planning Workshop

	Not Stated %	Unsatisfactory %	Poor %	Satisfactory %	Good %	Excellent %
How well did the course meet your objectives	5			18	63	14
Was training aimed at the right level		5		18	54	23
Rate the style and delivery of presentation				14	59	27
Rate the quality and content of handouts	5		5	14	54	27
How much did your knowledge increase		9		28	45	18
Sufficient breaks			9	9	41	41
General organisation				23	45	32

	Effective Organisation	Safer City	Inclusive City	City of Culture	All	Environmental Impact	Thriving City	Learning City	None
Which of the Council's Strategic Aims and Objections did attendees this session supported.	5%	9%	5%	5%	5%	59%	45%	5%	5%

### Comments

Introduce yourself before starting the course

Very good

Interactive session, much more effective than "chalk and talk"

Good for new Members/those new to planning

There was some initial confusion which room was to be used. Library staff did not appear to have session booked in.

The Course was suitable for new members with no planning experience. Although well delivered it was not suitable for all.

Question accessibility of Garden Room due to doors and door handle heights.

A very useful session

Workshop is a very good idea

Useful practical and knowledgeable facilitators

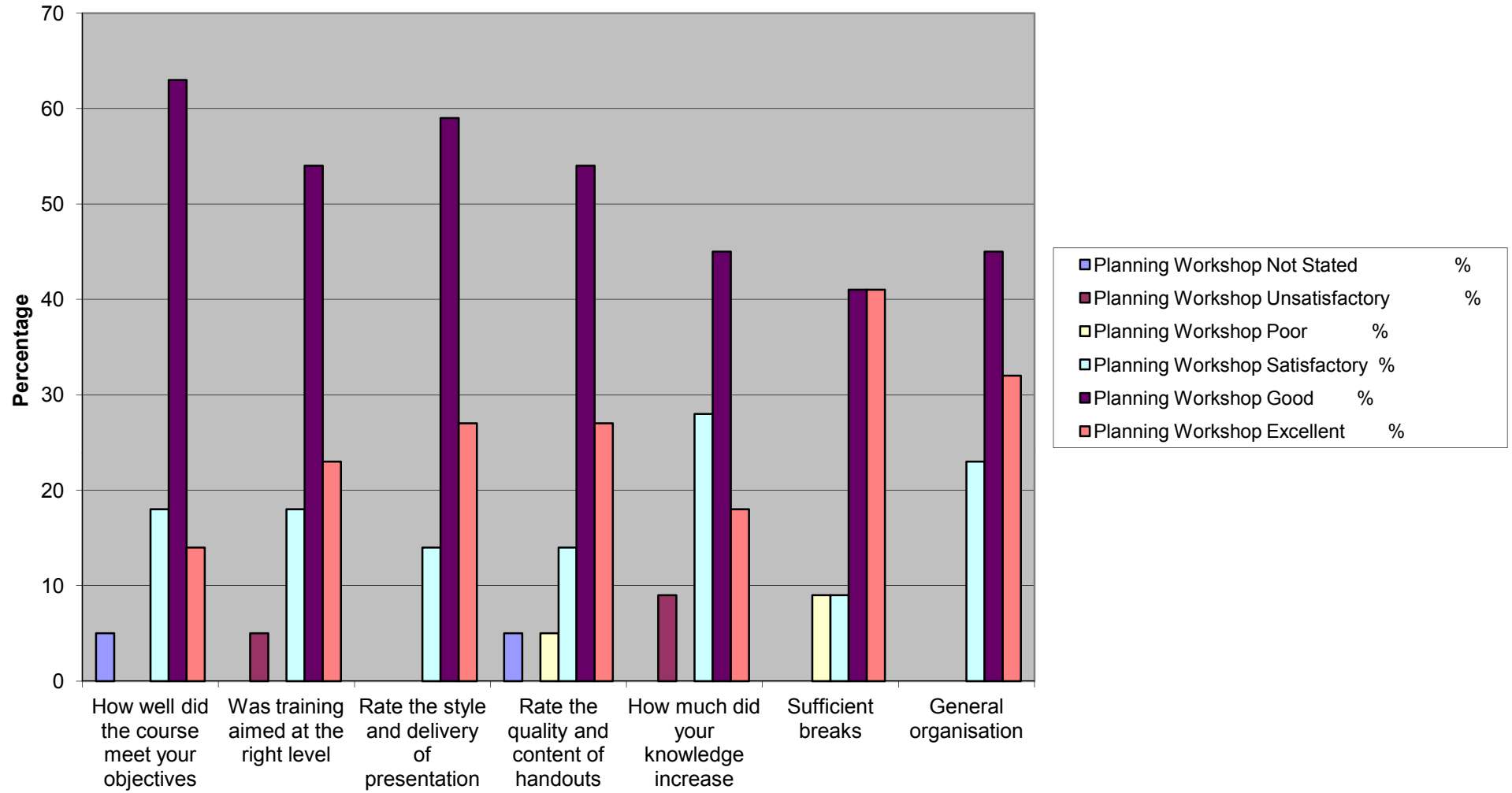
Workshop Good idea. Clearer understanding of process.

Mainly aimed at new Members. Limited use to older members

The practical style of the workshop was particularly useful and it was good to work through a full application with some new and some more experienced members. Really helped to learn from other members experience.



## Planning Workshop



## Making a Difference, Scrutiny Training

	Not Stated %	Unsatisfactory %	Poor %	Satisfactory %	Good %	Excellent %
How well did the course meet your objectives					50	50
Was training aimed at the right level					21	29
Rate the style and delivery of presentation				7	14	79
Rate the quality and content of handouts	29		7	29	14	21
How much did your knowledge increase	7		15	21	36	21
Sufficient breaks			7	14	36	43
General organisation			7	7	29	57

	All	Thriving City	Environmental Impact	Effective Organisation	Healthy City	Inclusive City	Learning City	Safer City
Which of the Council's Strategic Aims and Objections did attendees this session supported.	43%	21%	21%	43%	7%	14%	14%	14%

### Comments

Very Good

Learned a lot

Enthusiastic and energetic delivery, kept me interested through out

Very enthusiast and informative. Held rooms attention for 3 hours with difficult acoustic.

Some more specific York tools/frameworks may have been useful. However I recognise that this was not possible with Members here from other Authorities

The presenters enthusiasm was fantastic

Really insightful and a great introduction to Scrutiny

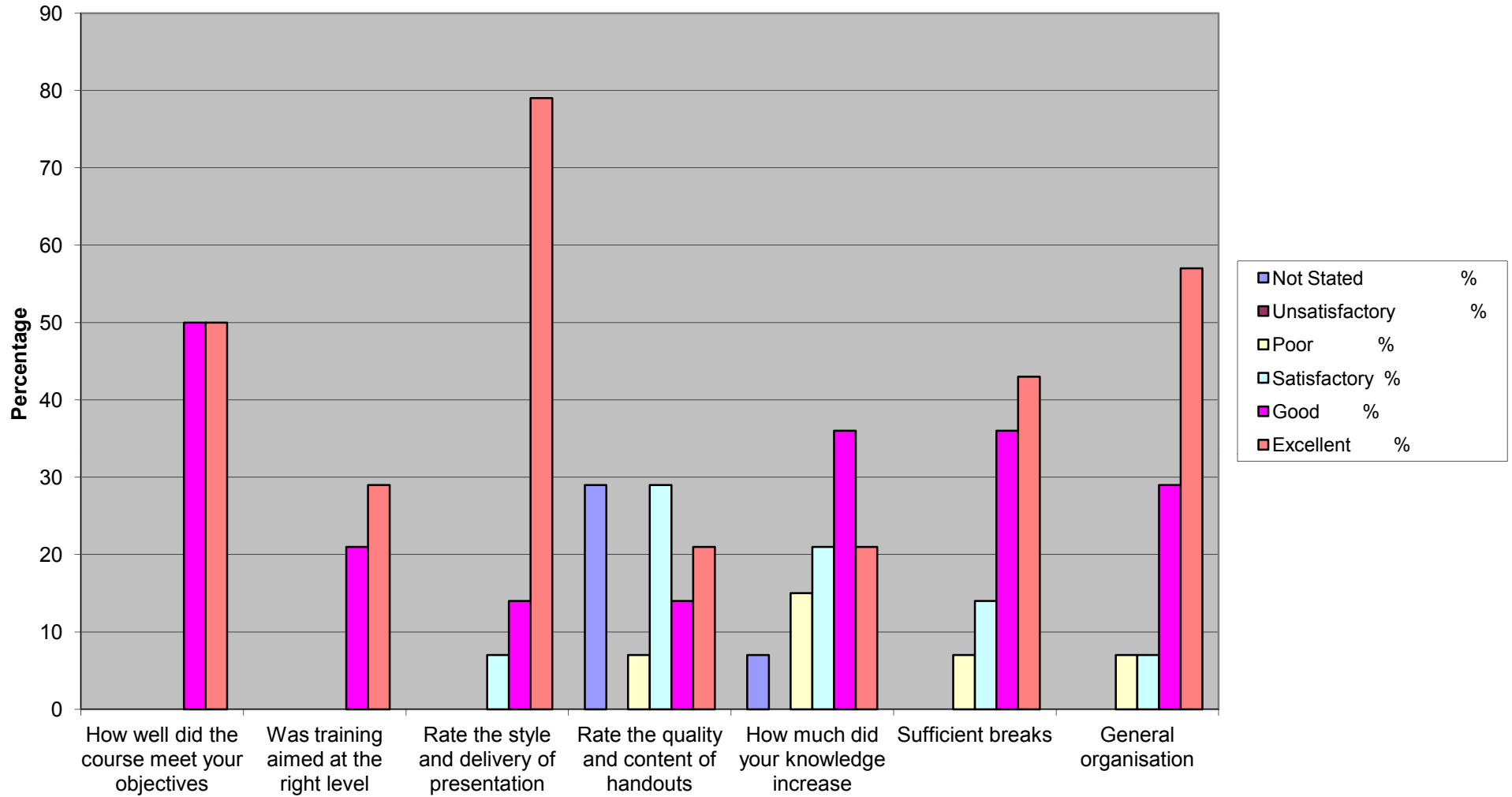
Very entertaining and enthusiastic delivery

Committed, interactive delivery

Overall very good, practical and focused. Perhaps a but too much management speak

Excellent - need to involve more officers

## Making a Difference (Scrutiny)



**Lets Talk Scrutiny**

08-Jun-11

	<b>Not Stated %</b>	<b>Unsatisfactory %</b>	<b>Poor %</b>	<b>Satisfactory %</b>	<b>Good %</b>	<b>Excellent %</b>
How well did the course meet your objectives				14	57	29
Was training aimed at the right level				14	72	14
Rate the style and delivery of presentation				14	57	29
How much did your knowledge increase		14		29	43	14
General organisation					71	29

	<b>All</b>	<b>Effective Organisation</b>
Which of the Council's Strategic Aims and Objections did attendees this session supported.	14%	28%

**Comments**

Very engaging and proactive

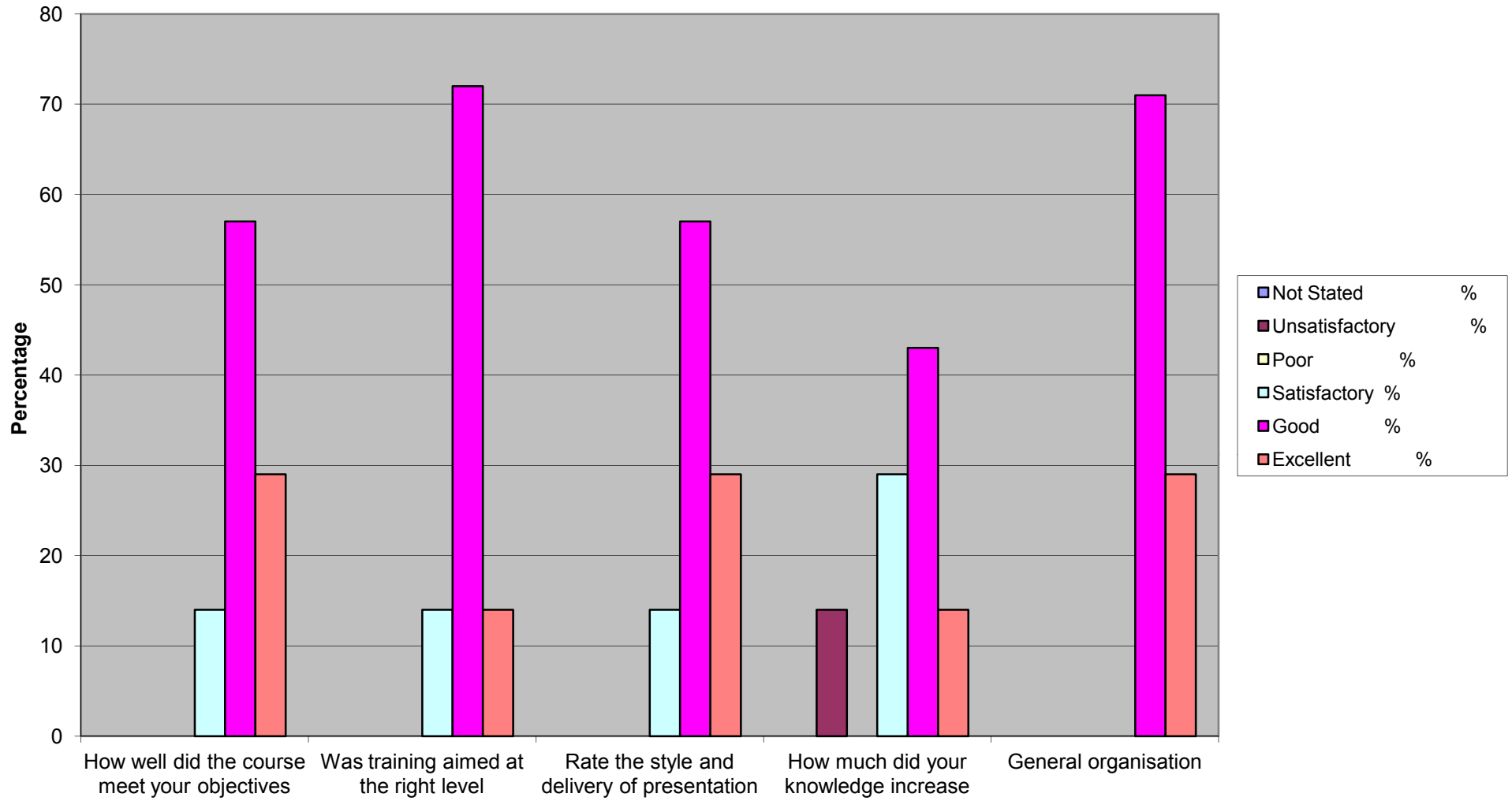
Had some good ideas for forward planning

Well done

Very good, made the subject engaging

Bad venue because trainer was behind me all the time and I was uncomfortable not being able to see him when he was speaking.

## Lets Talk Scrutiny



**Dismissal Appeals**

13-Jun-11

	<b>Not Stated %</b>	<b>Unsatisfactory %</b>	<b>Poor %</b>	<b>Satisfactory %</b>	<b>Good %</b>	<b>Excellent %</b>
How well did the course meet your objectives					66	33
Was training aimed at the right level					50	50
Rate the style and delivery of presentation			16		50	34
Rate the quality and content of handouts			16		34	50
How much did your knowledge increase					50	50
General organisation	16			17	50	17

	<b>Economy/Thriving City</b>	<b>Inclusive City</b>	<b>Effective Organisation</b>	<b>All</b>
Which of the Council's Strategic Aims and Objections did attendees this session supported.	33%	16%	50%	16%

**Comments**

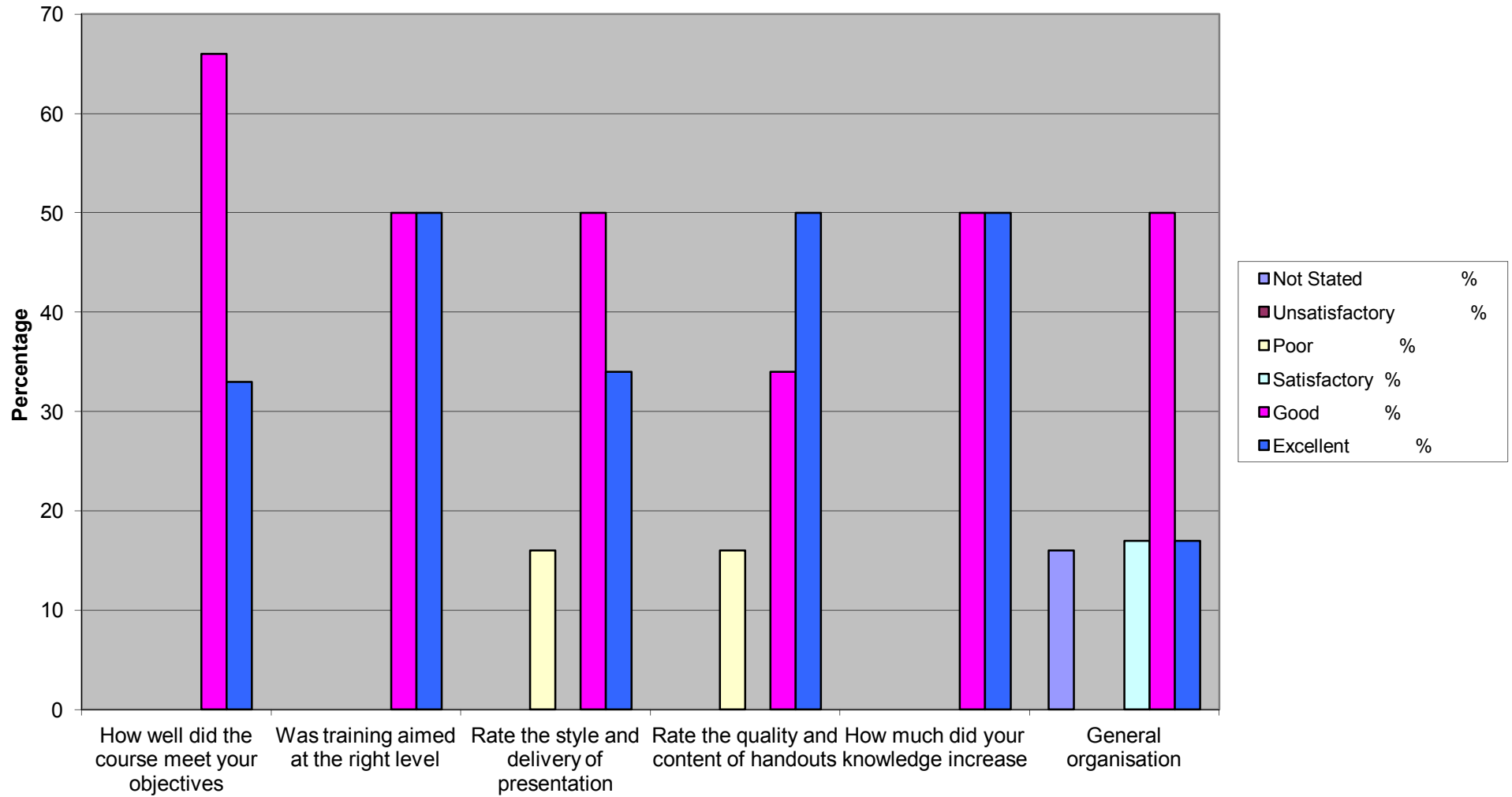
Case studies really useful

Good content &amp; handouts

An excellent session, well worth while

Reading from the presentation made the session over long and not good practise

## Dismissal Appeals





## Managing Time and Difficult Situations

	Not Stated %	Unsatisfactory %	Poor %	Satisfactory %	Good %	Excellent %
How well did the course meet your objectives			14		57	29
Was training aimed at the right level			14	14	43	29
Rate the style and delivery of presentation			14		14	72
Rate the quality and content of handouts		14			57	29
How much did your knowledge increase					57	43
Were there sufficient breaks during the session	14				14	72
General organisation			14			86

	Economy/Thriving City	Inclusive City	Effective Organisation	Safer City	Learning City	All
Which of the Council's Strategic Aims and Objections did attendees this session supported.	14%	29%	43%	29%	29%	29%

### Comments

Extremely useful

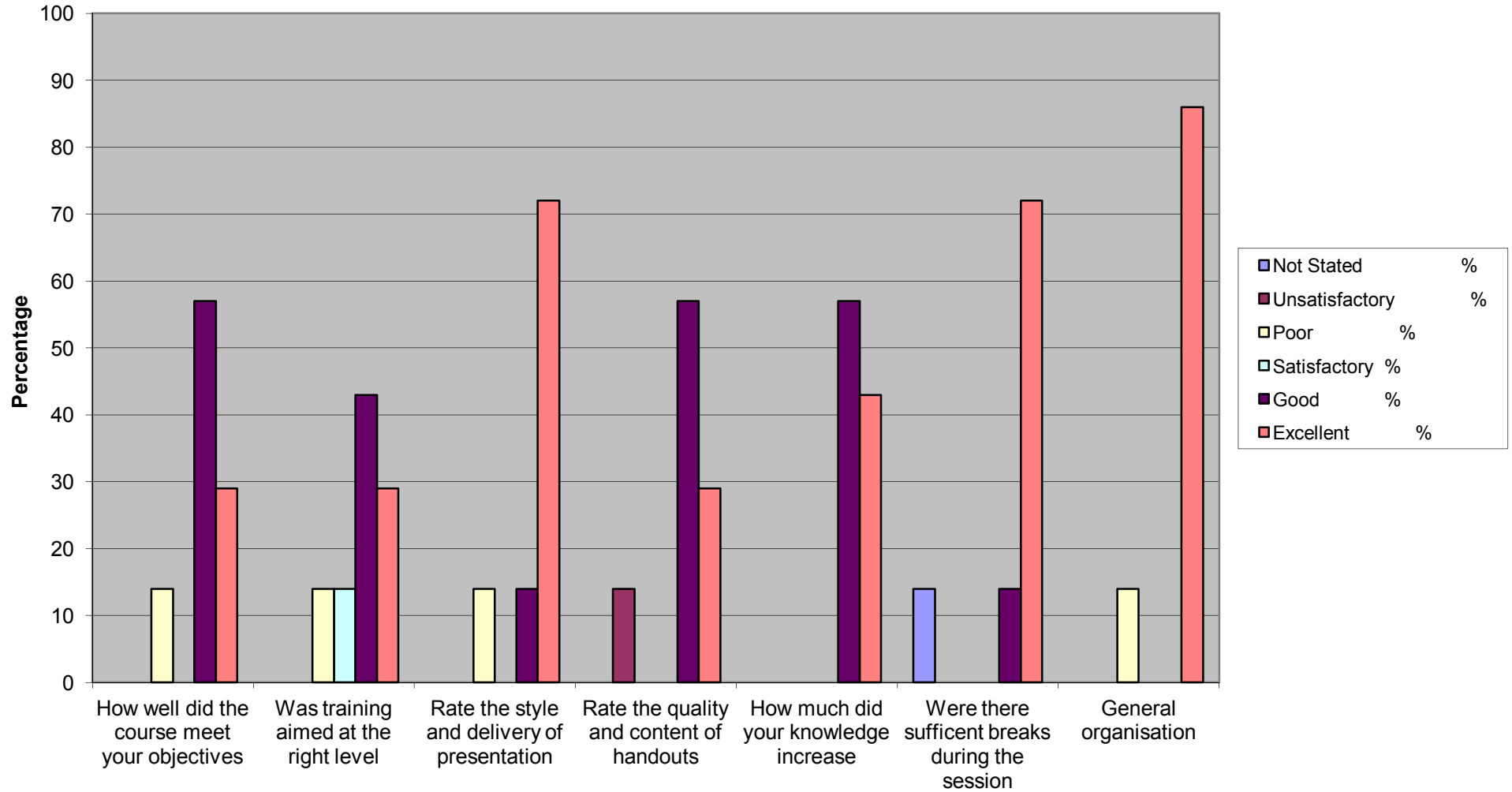
Delivery good, content appropriate

A good course but a little bit disjointed as David tried to fit in everything people wanted to do.

Useful hints and tips, enthusiastic session

Brilliant - more please, very knowledgeable

## Managing Time and Difficult Situations



**Equality and Human Rights**

16-Jun-11

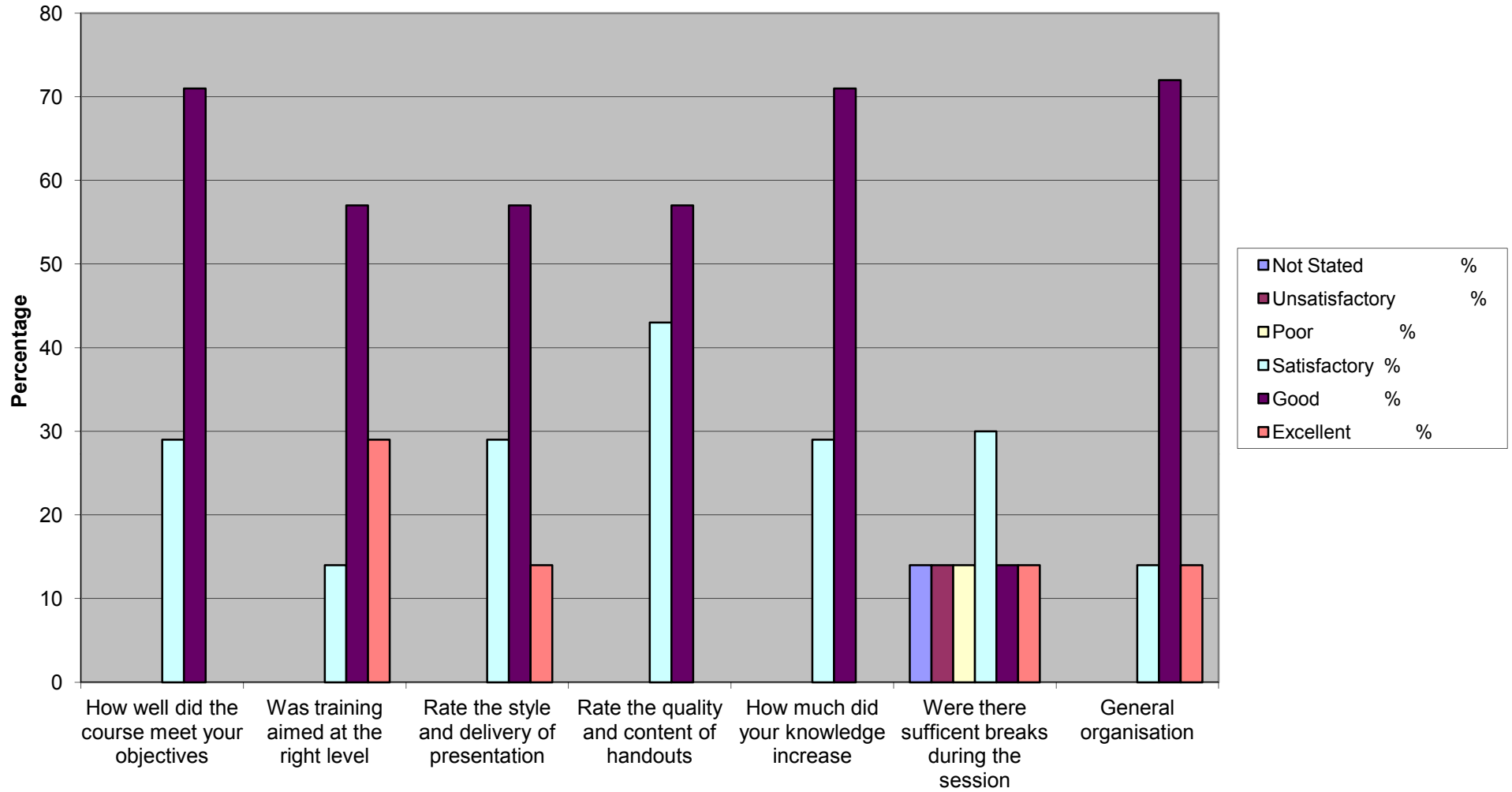
	<b>Not Stated %</b>	<b>Unsatisfactory %</b>	<b>Poor %</b>	<b>Satisfactory %</b>	<b>Good %</b>	<b>Excellent %</b>
How well did the course meet your objectives				29	71	
Was training aimed at the right level				14	57	29
Rate the style and delivery of presentation				29	57	14
Rate the quality and content of handouts				43	57	
How much did your knowledge increase				29	71	
Were there sufficient breaks during the session	14	14	14	30	14	14
General organisation				14	72	14

	<b>Economy/Thriving City</b>	<b>Inclusive City</b>	<b>Effective Organisation</b>	<b>Safer City</b>	<b>Environmental Impact</b>	<b>All</b>
Which of the Council's Strategic Aims and Objections did attendees this session supported.	29%	57%	14%	28%	14%	29%

**Comments**

Interesting debate  
 Delivered enthusiastically by facilitator  
 Very good starting material for an engaging and positive discussion  
 Generally a well rounded  
 Interesting! Discussions interesting  
 Good despite a late move to a smaller room

## Equality and Human Rights



**Working with Young People**

29-Jun-11

	<b>Not Stated %</b>	<b>Unsatisfactory %</b>	<b>Poor %</b>	<b>Satisfactory %</b>	<b>Good %</b>	<b>Excellent %</b>
How well did the course meet your objectives				8	50	42
Was training aimed at the right level	8			8	34	50
Rate the style and delivery of presentation				8	42	50
Rate the quality and content of handouts	16		8	17	17	42
How much did your knowledge increase				16	34	50
Were there sufficient breaks during the session	16	17	8	34	8	17
General organisation		8		16	42	34

	<b>Economy/Thriving City</b>	<b>Inclusive City</b>	<b>Effective Organisation</b>	<b>Safer City</b>	<b>Learning City</b>	<b>All</b>
Which of the Council's Strategic Aims and Objections did attendees this session supported.	17%	67%	34%	42%	34%	17%

<b>Comments</b>	<b>City of Culture</b>	<b>Healthy City</b>
	34%	8%

Excellent brainstorming session  
 Excellent delivery, very productive and good to see and meet new faces  
 Excellent delivery, extremely productive and sure to be very useful.

Excellent, interactive and gave young people chance to get over these concerns as well as enhancing opportunities for councillors to engage with young people/youth council

Really useful

Excellent session and very informative

Excellent meeting, wish I known the new start time

Excellent communication by all

## Working with Young People

